

travel with LESLEY ROBIN

# SRI LANKA

## *the emerald island*

15 DAYS

9-23 February, 2020

*\_\_\_\_\_ culture & crafts, Buddhist temples & textiles \_\_\_\_\_  
from lowland jungles to the misty heights of the Hill Country*



# TRIP DOSSIER

13 pages containing: A Brief Outline Itinerary, Your Detailed Itinerary, Important Notes as well as [Booking Form & Booking Conditions on Pages 11 & 12.](#)

15 DAYS  
\$ 6690  
\$ 1725

9-23 FEBRUARY 2020  
LAND ONLY, per person twin sharing  
Single Supplement

Date	Brief Outline Itinerary	Destinations
<i>Day 1</i> <b>Sunday 9</b> <b>February</b>	Meeting on arrival at Colombo International Airport by independent flight arrangements. Transfer to hotel. Check-in from 2pm today.	Colombo – Galle Face Hotel
<i>Day 2</i> <b>Monday 10</b> <b>February</b>	Morning sightseeing of Colombo. Afternoon visit Barefoot, known for its exquisite textiles and linen, hand loomed cloth and clothing.	Colombo – Galle Face Hotel
<i>Day 3</i> <b>Tuesday 11</b> <b>February</b>	Departure for Anuradhapura, a major center for Theravada Buddhism. On route see the making of clay roof tiles.	Anuradhapura – Forest Rock Garden Hotel
<i>Day 4</i> <b>Wednesday 12</b> <b>February</b>	Over 3 days discover the ancient cities of Sri Lanka. Morning visit Anuradhapura. Drive to Habarana, our base for several nights.	Habarana – Hotel Cinnamon Lodge
<i>Day 5</i> <b>Thursday 13</b> <b>February</b>	Visit Sigiriya, one of the island’s former capitals, its water gardens and museum. Visit a rural village and a local school.	Habarana – Hotel Cinnamon Lodge
<i>Day 6</i> <b>Friday 14</b> <b>February</b>	Morning visit to Polonnaruwa, a UNESCO World Heritage Site. Afternoon jeep safari in Minneriya National Park to view elephants.	Habarana – Hotel Cinnamon Lodge
<i>Day 7</i> <b>Saturday 15</b> <b>February</b>	Drive to Kurunegala and visit a Fair Trade organization for handcrafts. Continue to Kandy situated in the Hill Country.	Kandy – Hotel Amaya Hills

<b>Date</b>	<b>Brief Outline Itinerary</b>	<b>Destinations</b>
<b>Day 8 Sunday 16 February</b>	Our sightseeing Kandy includes the revered Temple of the Tooth, the Central market and a performance of Kandyan music and dance.	Kandy – Amaya Hills Hotel
<b>Day 9 Monday 17 February</b>	Excursion into the countryside. Visit a spice garden, Matale Craft Center for embroidery and batik and mat weavers of Dumbara Valley.	Kandy – Amaya Hills Hotel
<b>Day 10 Tuesday 18 February</b>	Visit the Royal Botanical Gardens and journey by road through magnificent scenery to the Highlands and tea country.	Ella – 98 Acres Resort & Spa
<b>Day 11 Wednesday 19 February</b>	Visit the weekly Ella market and a tea estate to learn about tea processing and the community of workers.	Ella – 98 Acres Resort & Spa
<b>Day 12 Thursday 20 February</b>	Drive to Galle, the wonderfully preserved colonial Old Town situated on the south coast	Galle – Fort Bazaar Hotel
<b>Day 13 Friday 21 February</b>	Walking tour of the historic 17th century Galle Fort. Wander narrow streets and explore its architectural charm, boutique shops, art galleries and cafes.	Galle – Fort Bazaar Hotel
<b>Day 14 Saturday 22 February</b>	Visit a coconut coir fiber workshop, a family-run clay workshop and one of the oldest turtle conservation projects in Sri Lanka.	Negombo – Gateway Airport Hotel
<b>Day 15 Sunday 23 February</b>	End of Tour. Rooms are reserved until midday today. Transfer to Colombo International airport.	



Join Lesley in Sri Lanka (formerly known as Ceylon) and discover this tiny island nation in the Indian Ocean situated southeast of India. A cultural melting pot, it is renowned for its ancient cities, Buddhist ruins and temples, with a wonderful and diverse landscape of mountains and forests, wildlife and exotic birds, as well as the rolling hills of tea plantations and small villages of the Central Highlands. The people are friendly, warm and welcoming!

Sri Lankan art and crafts date back to its Buddhist roots and have evolved over the centuries. Today there is a strong revival of handloom traditions and you will find beautiful contemporary fabrics inspired by the landscape, flora and fauna of this island. A treat awaits you as we visit artisans and communities at work in their homes and villages... earthenware and clay roof tiles, batik and stitchwork, weaving and dyeing.

From lowland jungles and tropical coastlines to the misty heights of the Hill Country, come and experience the beauty of this emerald island abundant with superb photographic opportunities!

## DETAILED ITINERARY: SRI LANKA 2020

**Day 1**  
**9 February**  
**SUNDAY**

Arrival in Colombo, capital of Sri Lanka by your own independent air arrangements. Rooms available for check-in from 2pm today. Land arrangements begin with a transfer from Bandaranaike International Airport to Galle Face Hotel. We come together this evening to meet our traveling companions and to go over the trip before dinner.

### **COLOMBO –GALLE FACE HOTEL (Dinner)**

*Sri Lanka's iconic landmark, the historic Galle Face Hotel built 1864, is situated in the heart of Colombo along the seafront.*

**Day 2**  
**10 February**  
**MONDAY**

Colombo is the small but vibrant commercial center of the country, situated on the Indian ocean, with its fascinating contrasts of both grand colonial buildings and tall modern skyscrapers. Our sightseeing includes important landmarks and monuments as well as the Fort area, the exuberant Seema Malaka Buddhist temple and the National Museum.

Later we'll visit fabulous Barefoot, renowned for its exquisite textiles and linen, hand loomed cloth and clothing. The colors and designs are bold and beautiful, highly original and of superb quality, inspired by the seascapes and marine life, the flora and fauna of this emerald isle. We'll be meeting one of the designers involved in this exciting organization and lunch at their garden café.

**COLOMBO –GALLE FACE HOTEL (B,L,D)**

**Day 3**  
**11 February**  
**TUESDAY**

Over the next 3 days we'll explore the ancient cities of the Cultural Triangle, all acknowledged as UNESCO World Heritage sites. Heading towards Anuradhapura, we stop off on route at a pottery village to see the making of traditional clay roof tiles.

**ANURADHAPURA – FOREST ROCK GARDEN HOTEL (B,L,D)**

**Day 4**  
**12 February**  
**WEDNESDAY**

We spend the morning exploring Anuradhapura, one of the greatest monastic cities of the ancient world and the heart of Sri Lankan civilization for over a millennium. It was the royal capital of kings and queens where Buddhist culture flourished and its architectural achievements made it famous across Asia and Europe. Drive to Habarana, our base for the next 3 nights.

**HABARANA – HOTEL CINNAMON LODGE (B,L,D)**

*Environmentally-friendly and situated on 37 acres, the Lodge has over 138 species of exotic birds. Optional walks accompanied by a naturalist are available right on your doorstep.*

**Day 5**  
**13 February**  
**THURSDAY**

Excursion to the dramatic rock-fortress citadel of Sigiriya. Dating back to 500 AD, the summit of this granite peak (the Lion's Rock) dominates the jungle on all sides with its landscaped Royal Gardens, museum and frescoes. Later we visit a local primary school and enjoy a traditional lunch at a farmer's rural homestead.

**HABARANA – HOTEL CINNAMON LODGE (B,L,D)**

**Day 6**  
**14 February**  
**FRIDAY**

Morning visit to the wonderfully preserved and impressive ruins of Polonnaruwa. Surrounded by jungle, this was the island's capital from the 11th to 13th centuries. Its larger than life-size Buddhist statues and stupas (shrines), the tombs and temples, are extraordinary.

Afternoon jeep safari to Minneriya National Park with its scrub, tropical forest and wetlands, home to birds and wildlife including large numbers of elephant that migrate between this and the adjacent National Parks.

**HABARANA – HOTEL CINNAMON LODGE (B,L,D)**

**Day 7**  
**15 February**  
**SATURDAY**

Morning drive to Kurunegala where we visit Selyn, an ethical Fair Trade organization for clothing and furnishings, toys and jewelry made from recycled cloth, and exported the world over. We'll have the opportunity to go behind the scenes of an inspiring community that empowers rural craftsmen and women as well as see all aspects of their handloom production. Later we visit their fabulous outlet. We then drive on to Kandy, situated at 1,600ft in the Hill Country.

**KANDY - AMAYA HILLS HOTEL (B,L,D)**

**Day 8 & 9**  
**16 & 17 February**  
**SUNDAY, MONDAY**

Sunday is a full day in Kandy. We begin with a guided walk in this small, cultural capital, set amidst verdant hills in the heart of the island alongside a lake. Kandy is filled with a myriad of temples and palaces built in the characteristic Kandyan architectural style, the streets lined with characterful colonial-era buildings.

We'll visit one of the island's most revered temples, the Temple of the Tooth (Dalada Maligawa) that attracts pilgrims from all over the island as well as many other parts of Asia. This is Sri Lanka's most important Buddhist temple and contains one of Buddhism's most sacred objects, the Tooth Relic of the Buddha. We'll walk to the Central Market with exotic spices from cinnamon and cloves, to pepper and cardamom. There'll be time at leisure for independent exploring and shopping and we'll attend a performance of Kandyan music and dance.

On Monday we drive out to Matale and visit a garden for medicinal herbs and culinary spices. Then to Matale Heritage Crafts Center, originally set up by Ena da Silva in the 1960s, a legendary batik artist whose design work was inspired by traditional Sri Lankan arts and crafts. Here in the countryside, in an idyllic setting that was also her home, she trained local villagers in carpentry and woodcarving as well as batik, tie and dye and needlework. Today a group of delightful women who continue to produce embroidered and batik textiles, will host us for lunch.

Afternoon visit to a village in the Dumbara Valley to visit the home of a weaving family from the Kinnara community. Engaged in their longtime craft of mat making as well as tapestries, they use a variety of locally grown fibers and leaves including jute. Today more contemporary items are made from bags to purses and notebooks, still using traditional looms and motifs of the islands' flowers and fauna.

**KANDY - AMAYA HILLS HOTEL (B,L,D daily)**

**Day 10**  
**18 February**  
**TUESDAY**

Visit the Royal Botanical Gardens renowned for its collection of orchids, spices, medicine plants and palm trees. We then set off on our road journey up to Ella situated at almost 4,700 ft in the central highlands of the Hill Country, the rolling hill slopes dotted with small villages surrounded by emerald-green tea plantations, and the Ella mountain range, all in a dramatic landscape. We arrive late afternoon.

**ELLA – 98 ACRES RESORT & SPA (B,L,D)**

*Our boutique hotel stands on a scenic and serene 98-acre tea estate, surrounded by stunning landscape with breathtaking mountain views and unforgettable sunrises, a sanctuary for 63 species of birds.*

**Day 11**  
**19 WEDNESDAY**

Awake in this idyllic location to the sound of birds and fresh mountain air. Today we visit an organic tea estate and factory. Here we'll learn about the traditional processing of Ceylon tea, walk into the tea gardens to see how tea is plucked by women colorfully clad in saris, and enjoy a tea tasting experience.

Afternoon is at leisure... perhaps for bird watching and a swim, enjoying a massage or herbal treatment at the Spa... or to simply relax and read a book in these beautiful surroundings.

**ELLA – 98 ACRES RESORT & SPA (B,L,D)**

**Days 12**  
**20 February**  
**THURSDAY**

An early start for our drive to the southern coast of the island with its tropical coastline and small fishing villages. We break our journey for lunch at Mirissa before continuing to Galle, one of Sri Lanka's great colonial treasures.

**GALLE – FORT BAZAAR HOTEL (B,L,D)**

*Our 17th century townhouse and boutique hotel is situated right in the middle of the bustling cobbled streets of Galle Fort, making it within footsteps of the important sights of this old town.*

**Day 13**  
**21 February**  
**FRIDAY**

Best explored on foot, we'll begin our day with a walking tour of historic Galle Fort, that dates back to 1663 with its heritage of unique Dutch colonial buildings. We'll wander the narrow streets, lined with centuries-old villas and explore its architectural charm. Today the Fort area is a treasure trove of antiquities and small museums, fabulous boutique shops, art galleries and cafes owned by both local and foreign artists, writers, photographers and designers. Afternoon at leisure for independent shopping and exploring. Lunch on your own at one of the many cafés or restaurants.

**GALLE – FORT BAZAAR HOTEL (B,D)**

**Day 14**  
**22 February**  
**SATURDAY**

We follow the coastline to Dodanduwa and visit a coconut coir fiber workshop with its huge machinery operated by 2 persons, working with their feet and throwing the shuttle to make carpets as well as colorful mats and decorative products. We then visit a family based, traditional clay pottery in Kubalgama village where they mold and fire items for everyday use. Later we'll visit a turtle hatchery in Kosgoda, one of the oldest turtle conservation projects in Sri Lanka.

We come together this evening for our farewell dinner.

**NEGOMBO - GATEWAY AIRPORT HOTEL (B,L,D)**

**Day 15**  
**23 February**  
**SUNDAY**

Rooms are reserved at the hotel until 12noon today. Breakfast is served during normal hotel breakfast hours. Transfer to Bandaranaike International Airport for your return flight home.

**TOUR DIRECTOR, LESLEY ROBIN:** Lesley is thrilled to once again be offering Sri Lanka as a destination. Her knowledge of eastern culture, Hinduism and Buddhism and her interest in the textile & craft heritage of the Indian sub-continent is a result of her extensive travels over the past 40 years throughout the region - from India to Sri Lanka, Nepal to Bhutan and beyond. She brings an in-depth and personal experience to our travels. Her interest in textiles began in the late 70s when she settled in Dharamsala (Western Himalayas) India and the exiled home of the Tibetan Dalai Lama. Here she helped set up projects with local weavers.

**NATIONAL GUIDE, ATHULA:** Lesley is delighted to once again be accompanied by longtime National Guide, Athula. Those of us who have traveled with him will attest not only to his enjoyable company, but most especially to his in-depth knowledge of his country, its history, culture and traditions, thereby bringing something very special to our journey.

**For further information please email Lesley: [lesley@exclusivejourneys.com](mailto:lesley@exclusivejourneys.com)**



## IMPORTANT NOTES

**PASSPORTS:** Passports need to be valid for 6 months beyond trip dates.

**Sri Lankan Visas:** Holders of American and British passports, as well as citizens from many other countries making visits to Sri Lanka (up to 30 days), are required to obtain an online Electronic Travel Authorization (ETA). This is a simple process and details will be sent to you nearer the time of the tour.

**GENERAL INFORMATION:** Two months prior to the start of the tour you will be sent comprehensive pre-departure details pertaining to health, clothing, climate, hotels, obtaining your visa for Sri Lanka etc. In the meantime if you have any questions or require assistance with any arrangements additional to the itinerary please let us know.

**FINAL PAYMENT:** Is due 12 weeks before departure (**8 November, 2019**) in order to guarantee hotels within Sri Lanka.

### TOUR PRICE:

**\$ 6690** LAND ONLY per person, twin sharing

**\$ 1725** SINGLE ROOM SUPPLEMENT

*Supplement for single rooms pays for privacy and not better accommodation.*

### TOUR PRICE INCLUDES:

**International Airport Transfers:** Transfers are included on arrival and departure.

**Sightseeing & Transport:** Sightseeing as per itinerary and transport by private coach, cars and jeeps.

**Accommodation:** Based on twin bedded rooms, double occupancy with shower/bath. We stay in a variety hotels from 5\* and 4\* hotels, Heritage hotels and an Eco-lodge, chosen for their charm and location.

**Meals:** All meals are included with tea/coffee. Bottled water is provided with lunch/dinner and is freely available on the bus at all times. B- breakfast, L – lunch, D – Dinner.

**Guides:** The services of Tour Director Lesley Robin and National Guide throughout, as well as local site guides where appropriate.

**Baggage:** Baggage handling for maximum 2 bags not to exceed 50lbs.

**Gratuities:** All group tips are included for site guides and bus drivers, hotel housekeeping and restaurant personnel, porters, craft visits, safari drivers and naturalist guides, etc. in connection with the services provided. There are no hidden extras.

**Entrance Fees & Camera Fees:** To all monuments and museums are included.

**TOUR PRICE DOES NOT INCLUDE:**

- Round-trip international flights to Sri Lanka
- Meals not specified as included
- Personal expenses including alcoholic beverages, room service, laundry charges, phone calls etc.
- Gratuity for our National Guide who accompanies us throughout the tour

**INTERNATIONAL FLIGHTS:** International airfare is NOT included in the price of Land Arrangements. This tour begins in Colombo and ends at Negombo. (***Bandaranaike International Airport***, colloquially known as *Katunayake Airport* and *Colombo International Airport*, **is the main international airport serving Sri Lanka**).

**SPACE IS LIMITED TO 16 PERSONS  
RESERVE EARLY**

Jenni Lipa is the CEO of Spa Trek Travel, New York that is fully IATA/CAA protected and can arrange your international flights to join this trip. Jenni has many years of experience in the world of travel and she personally takes care of all bookings in the USA for Lesley's tours. Should you require assistance with any arrangements additional to the itinerary please let us know.

In the meantime do not delay in reserving your place on this fabulous trip!

**SEE BOOKING FORM & BOOKING CONDITIONS ON THE PAGES BELOW.**

To contact Jenni please email [jenni@spatrek.com](mailto:jenni@spatrek.com) or Tel: (+1) 917-721 8558

# BOOKING FORM

**SRI LANKA: 9-23 February, 2020**

Surname ..... Full Name (as on passport) .....

Nationality ..... Date of Birth .....

Place of Birth (City & Country).....

Passport No. .... Place of Issue .....

Date of Issue ..... Date of Expiry .....

Address for Correspondence: .....

.....

Telephone (day): ..... Telephone (home): .....

Telephone (cell): .....

Email: .....@.....

I shall be accompanied by: (optional) .....

Please reserve me a place in a SINGLE YES/NO (delete as appropriate)

**NOTE: For hotels and airline bookings we require a copy of your passport details (photograph page) – please scan and email with your Booking Form.**

## INTERNATIONAL FLIGHTS:

Indicate if you would like **SPA TREK TRAVEL** to book your international flight YES/NO (delete as appropriate)

Indicate if you are arranging your international flights independently YES/NO (delete as appropriate)

## EMERGENCY CONTACT DETAILS DURING THE TOUR – Please supply minimum 1 person’s contact details:

**NAME & ADDRESS:**

**TELEPHONE NUMBER:**

**NAME & ADDRESS:**

**TELEPHONE NUMBER:**

I have read the Conditions of Booking and I agree on behalf of all persons listed above by whom I am authorized to make this agreement

Signed: ..... Date: .....

Deposit(s) @ \$500 per person \$.....

Check (**payable to SteveJen Inc**) enclosed for total: \$.....

**Please Note: We accept payment only by check or wire-transfer.**

**JENNI LIPA c/o VALERIE WILSON TRAVEL 605 THIRD AVENUE - 19<sup>TH</sup> FLR NEW YORK NY 10158**

**Email: [jenni@spatrek.com](mailto:jenni@spatrek.com) Tel: (+1) 917-721 8558**

## **Booking Terms & Conditions of SPA TREK TRAVEL**

Your contract is with **SPA TREK TRAVEL** (Company number EIN 13-3708581). We are also an agent for IATA (The International Air Transport Association) for which our membership number is 33-566153

### **Making your booking**

Please complete the provided booking form and send it to us together with the deposit, or full payment if your booking is within 14 weeks of departure. Provided the tour is available we will make all arrangements and send you a confirmation of your booking and all relevant details. If the tour is not available, we will return your deposit or full payment. Once we have confirmed your booking, your deposit is non-refundable except in the special circumstances mentioned below. We will send you a final invoice approximately 16 weeks prior to departure and this will show any surcharges due. You must pay the full balance of your holiday 14 weeks before departure. We may otherwise treat the booking as cancelled and apply our cancellation charges. We will send you your e-tickets and documents approximately 21 days before travel.

### **What your money buys**

The tour price includes: Twin or double-bedded room with private bath or shower at the named hotels or substitutes of the same standard. Meals are as specified on your confirmation. Meetings, transfers, surface transportation by car, bus or train. Tour prices cover only the services and duration shown on each itinerary. Check-out time from rooms is generally 12 noon.

Economy class air travel inclusive of all ticketable airport taxes, fuel surcharges which will be secured at the lowest available fare at the time of booking (with any supplements payable due to lack of flight availability advised to you for your approval before confirmation). Once booked your airline ticket(s) will be 100 % non-refundable.

Where, for reasons of force majeure, altered services are taken or the duration of the tour is extended, we reserve the right to pass on additional costs in full. Excluded are all expenses of a personal nature such as drinks or laundry. Group tours are based on a minimum number of persons travelling. We must regretfully reserve the right not to operate any tour on which there are insufficient bookings 8 weeks before departure. Full payment, including your deposit, will be refunded.

### **Your luggage and belongings**

Our ground arrangements allow for you to take one suitcase and one piece of hand luggage. If you have booked your flights through us we will advise you of your weight restrictions. Please check with your airline if you have arranged your own flights.

### **Airlines and Seating**

We are able to quote for airline ticketing on the lowest and best routing. If we obtain tickets by using your mileage, there is a service fee. Specified seating is something not available until 30 days prior to departure.

### **Delays at Point of Departure**

The scheduled airlines we use will generally provide meals and accommodation to passengers already checked-in in the event of extended delays. Spa Trek Travel and Exclusive Journeys cannot be held responsible for any alterations that are necessary as a result of any delays caused directly or indirectly to the international flights for reasons within or outside of theirs or the carrier's control.

### **Passports, Visas and Health**

You must have a American Passport valid for a minimum of 6 months beyond your return date and at least two blank pages available in your passport. All names on the booking must be exactly as per your passport. If you do not hold an American passport or do not meet these requirements or have any doubt as to your eligibility to enter **SRI LANKA** then please contact us for further advice before confirming your booking.

### **Age and Health**

We do not operate any age limit on our holidays. However if you are over 80 years of age, we strongly recommend that you are fit and healthy to travel and take your own responsibility. In many of the countries in which we operate, medical facilities are poor and if you do fall ill appropriate treatment may be difficult to access. There are no formal health requirements except for those who have recently visited a Yellow Fever area. Recommended precautions will be advised with the confirmation of booking. All clients are themselves responsible for ensuring that they conform to the health regulations regarding vaccinations.

### **Surcharges – Our Policy**

All costs quoted are the most up-to-date prices available for November 2018. All prices quoted are subject to unforeseen increases such as currency fluctuation and are in the main based on negotiated group rates and therefore subject to minimum numbers. The price of your tour is subject to surcharges on the following items for increases in transportation costs, e.g. scheduled airfares and any other airline surcharge which is part of the contract between airlines (and their agents) and the tour operator, government action such as increases in VAT or any other government imposed increases, currency in relation to adverse exchange rate variations, fuel for road vehicles. Even in these cases we will absorb an amount equivalent to 2% of the tour price, which excludes insurance premiums and any amendment charges. Only amounts in excess of this 2% will be surcharged. If this means paying more than 10% on the tour price, you will be entitled to cancel your tour with a full refund of all monies paid except for any deposits paid to the airline which in some circumstances may be non-refundable, and any premium paid to us for tour insurance and amendment charges. Should you decide to cancel because of this, you must exercise your right to do so within 14 days from the issue date printed on the invoice.

### **Cancellations**

If you find you cannot take your tour and have to cancel for whatever reason, you will forfeit your deposit. If you cancel, we must receive your cancellation in writing.

The penalties are as follows:

Between time of booking and 98 Days before departure - Loss of Deposit

Between 97 - 63 days before departure - 30%

Between 62 - 43 days before departure - 50%

Between 42 - Departure - 100%

For International air travel booked with Spa Trek Travel, rules apply pertaining to ticket issued.

### **Travel Insurance**

Travel insurance is required to travel on one of our tours. Please note you must make sure your insurance includes cancellation & repatriation. Your travel insurance must cover the destinations you will be visiting along with any activities you are taking part in. (Please ask if you need any assistance with an insurance quote).

### **Alterations by ourselves**

We will do our utmost to provide the tour arrangements that have been confirmed. We reserve the right to modify or cancel any tour, flight schedule, accommodation or arrangement if unforeseen circumstances arise or if our minimum number of 10 travelers per tour is not met. In such rare circumstances, we will inform you as soon as possible and, should the change be such that it alters the nature of your tour, we shall offer you the choice of an alternative tour or a full refund of all monies paid to ourselves.

### **Our liabilities to you**

We do not exclude or limit any liability to our clients which may arise from proven negligence by any person employed directly by us or by our suppliers and subcontractors, servants or agents of the same whilst acting in the course of their employment in respect of death, bodily injury or illness. If our suppliers are able to exclude or limit liability by virtue of any international convention we will claim the benefit of that exclusion or limitation. Such liabilities shall be subject to US law and all proceedings shall be within the exclusive domain of the US courts. We accept responsibility for ensuring that all parts of the tour are supplied as described and that all services shall reach a reasonable standard. These obligations and responsibilities shall be limited where international conventions in respect of air or sea carriers apply. Naturally we cannot assume responsibility for loss or expense due to war, riots, strikes, terrorist activities or natural disasters.

### **Complaints**

If you have cause for complaint, it makes sense to sort out the problem on the spot, so you can continue to enjoy your tour. If the matter cannot be rectified whilst you are on tour, please write and tell us as soon as possible after you get back and we will do our best to sort it out promptly. In the unlikely event that you are still unhappy, IATAN's arbitration scheme may be called upon (details on request) by either side to bring matters to a speedy and amicable solution. You may alternatively refer the matter to any court of law.

### **Debit, Credit and Charge Cards**

We do **NOT** accept payment by credit or debit cards. Payment by Check only or Bank Wire.

### **Consumer Protection**

For Bookings that originate and paid for in the US, your tour is protected and licensed by VWT, Inc. with IATAN number 33-566153. When you buy an IATAN protected air inclusive package from us, you will an invoice confirming your arrangements and your protection under our IATAN number. In the unlikely event of our insolvency, IATAN will ensure that you are not left stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information visit the IATAN website <http://www.iatan.org>



**Spa Trek Travel 475 Park Ave South – 34<sup>th</sup> Floor New York, NY 10016 USA Tel: 917 721 8558**